



Report to:
**Scottish Borders Council
Police, Fire and Rescue
Safer Communities Board**

SUBJECT: QUARTER 1, 2013-14 PERFORMANCE REPORT

1. INTRODUCTION

- 1.1 The attached report provides an update on performance against the Local Fire and Rescue Plan for The Scottish Borders 2013.

2. QUARTER 1 OUTPUTS

- 2.1 The following identifies the headline Outputs from Quarter 1, 2013-14:

Accidental Dwelling Fires

There were 22 Accidental Dwelling fires during this reporting period, a decrease of 9 incidents when compared to the same period during 2012-13.

Fire Casualties/Fatalities

There was 1 fire casualty from accidental dwelling fires this was a decrease of 4 compared to the same reporting period in 2012-13.

Road Traffic Collisions

The Fire and Rescue Service attended 14 Road Traffic Collisions during this reporting period, an increase of 3 incidents when compared with the same period during 2012-13.

Special Services

The Fire and Rescue Service attended 31 Special Service incidents during this reporting period, a decrease of 3 incidents when compared with the same period during 2012-13.

Other Primary Fires

There were 29 Other Primary fires during this reporting period, an increase of 1 when compared with the same period during 2012-13.

Unwanted Fire Signals

There were 160 Unwanted Fire Signals during this reporting period, an increase of 23 incidents when compared to the same period during 2012-13.

4. RECOMMENDATION

- 3.1 The Scottish Borders Police, Fire and Rescue Safer Communities Board is invited to consider and otherwise to note the contents of the performance report.

PETER HEATH
Local Senior Officer
Scottish Borders

29 July 2013



Quarterly Performance Report

Quarter 1 2013/14 (1st April – 30th June 2013)

Scottish Borders Council



SCOTTISH
FIRE AND RESCUE SERVICE

Working together for a safer Scotland

INTRODUCTION

This performance report provides information on our prevention, protection and operational response activities within the Scottish Borders over the first quarter of 2013/14.

The aims of the local Fire & Rescue Service in the Scottish Borders are to reduce fire deaths throughout the Scottish Borders area and to reduce injuries from fire and other emergencies in the community. We aim to achieve this by working in partnership, being pro-active and targeting our prevention and protection activities to where they are required, based on evidence.

Within the Local Fire and Rescue Plan 2013 for the Scottish Borders, five objectives for the local Fire and Rescue Service to work towards have been identified for 2013/14.

Objective 1: To reduce the occurrence of road traffic collisions and the resulting in death and injury;

Objective 2: To reduce the occurrence of special service incidents and resulting death and injury.

Objective 3: To reduce the occurrence of accidental fires in the home resulting in deaths and injury;

Objective 4: To reduce the occurrence of other primary fires and resulting death and injury;

Objective 5: To reduce the occurrence of unwanted fire signals the associated disruption;

Summary

Objective 1: To reduce the occurrence of road traffic collisions and the resulting in death and injury.

The Fire and Rescue Service usually only attend the more serious road traffic collisions where a person or persons are trapped within the vehicle due to their injuries or the damage to the vehicle preventing their escape.

During this reporting period, the Fire and Rescue Service attended fourteen Road Traffic Collisions. This is an increase of three incidents compared with the same period during 2012-13.

The Scottish Fire and Rescue Service only attend the most serious Road Traffic Collisions, which is only a fraction of those that actually occur. In order to avoid repetition or confusion, the number and severity of injuries due to road traffic collisions will be reported by our colleagues in Police Scotland.

Objective 2: To reduce the occurrence of special service incidents and resulting death and injury.

Special Service incidents are non-fire incidents which require the attendance of one or more fire appliance or officer. This type of incident might include; flooding, rescues of persons, animal rescue or making a hazardous situation safe.

The Fire and Rescue Service attended thirty-one Special Service incidents during this reporting period, a decrease of three compared to the corresponding period of 2012-13. This included three lift rescues, five water rescues, one flooding incident and two animal rescues.

Objective 3: To reduce the occurrence of accidental fires in the home resulting in deaths and injury.

This does not include hotels, hostels or residential institutions, but does include any non-permanent structure used solely as a dwelling, such as a caravan or houseboats. An accidental dwelling fire where the cause is not known or unspecified is also included.

The Fire and Rescue Service attended twenty-two Accidental Dwelling fires during this reporting period. This was a decrease of nine in the corresponding period of last year.

Fire Casualties/Fatalities

There was only one casualty from dwelling fires during this reporting period and this was the result of a kitchen fire in the Mid Berwickshire ward.

The Scottish Fire and Rescue Service continue to analyse data from accidental dwelling fires in an effort to target our resources more effectively and consequently reduce fires in the home. We also utilise our Community Safety Engagement Toolkit to focus our resources on those most vulnerable from fire.

Objective 4: To reduce the occurrence of other primary fires and resulting death and injury.

These are fires in Buildings or Caravans not used for domestic purposes as well as Vehicles, Outdoor storage and Agricultural premises. This may also include any other fire involving casualties, rescues, or a fire attended by five or more appliances.

There were twenty-nine fires within this category during the reporting period, this is a slight increase of one incidents compared to the corresponding period of last year. More than a third of these fires involved motor vehicles.

Objective 5: To reduce the occurrence of unwanted fire signals the associated disruption.

A large number of buildings are now fitted with Automatic Fire Detection. The Fire and Rescue Service, when called, respond to all incidents where the Automatic Fire Detection system has activated. This also includes all domestic property with single point fire detection. The vast majority of these activations transpire to be a false alarm.

There were one hundred and sixty Unwanted Fire Signals during this reporting period. Although this is a significant reduction from the final reporting period of last year, it does show an increase of twenty-seven compared with the same reporting period last year.

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OBJECTIVE 1: TO REDUCE THE OCCURRENCE OF ROAD TRAFFIC COLLISIONS AND THE RESULTING IN DEATH AND INJURY.

Road Traffic Collisions

Definition: When a road vehicle collides with another vehicle, pedestrian, animal, road debris, or other stationary obstruction, such as a tree or utility pole.

	2011		2012		2013	
	Q1	Total	Q1	Total	Q1	Total
Road Traffic Collisions	19	19	11	11	14	14
East Berwickshire Ward	1	1	0	0	0	0
Galashiels and District Ward	4	4	1	1	1	1
Hawick and Denholm Ward	0	0	0	0	1	1
Hawick and Hermitage Ward	0	0	0	0	1	1
Jedburgh and District Ward	1	1	1	1	2	2
Kelso and District Ward	0	0	1	1	0	0
Leaderdale and Melrose Ward	2	2	2	2	2	2
Mid Berwickshire Ward	2	2	3	3	2	2
Selkirkshire Ward	2	2	0	0	1	1
Tweeddale East Ward	3	3	0	0	2	2
Tweeddale West Ward	4	4	3	3	2	2

The Fire and Rescue Service attended a total of fourteen Road Traffic Collisions during this reporting period, this an increase of three incidents compared to the same period during 2012-13.

Action:

The Fire and Rescue Service is a member of a multi-agency approach to reducing Road Traffic Collision's and the associated casualties and fatalities.

OBJECTIVE 2: TO REDUCE THE OCCURRENCE OF SPECIAL SERVICE INCIDENTS AND RESULTING DEATH AND INJURY

Special Service resulting in Death or Injury

Definition: Non-fire incidents which require the attendance of an appliance or officer and include: flooding, rescues of persons, making safe etc.

	2011		2012		2013	
	Q1	Total	Q1	Total	Q1	Total
Other Special Services	19	19	34	34	31	31
East Berwickshire Ward	2	2	3	3	5	5
Galashiels and District Ward	4	4	6	6	4	4
Hawick and Denholm Ward	2	2	1	1	2	2
Hawick and Hermitage Ward	0	0	2	2	4	4
Jedburgh and District Ward	0	0	1	1	3	3
Kelso and District Ward	2	2	2	2	0	0
Leaderdale and Melrose Ward	3	3	5	5	2	2
Mid Berwickshire Ward	3	3	4	4	2	2
Selkirkshire Ward	0	0	1	1	3	3
Tweeddale East Ward	0	0	2	2	4	4
Tweeddale West Ward	3	3	7	7	2	2

Societal costs are given at £2080 per incident as per CFSA

The Fire and Rescue Service attended thirty-one Special Service incidents during this reporting period, a decrease of three incidents when compared with the same period during 2012-13.

These incidents included three lift rescues, five water rescues, one flooding incident and two animal rescues.

Action:

The Fire and Rescue Service currently working closely with Scottish Borders Council's Emergency Planning Team in promoting the set up voluntary emergency response groups throughout the Scottish Borders and providing facilities.

OBJECTIVE 3: TO REDUCE THE OCCURRENCE OF ACCIDENTAL FIRES IN THE HOME RESULTING IN DEATHS AND INJURY.

Accidental Dwelling Fires

Definition: Building occupied by households, excluding hotels, hostels and residential institutions. In 2000, the definition of a dwelling was widened to include any non-permanent structure used solely as a dwelling, such as caravans, houseboats etc. Caravans, boats etc. not used as a permanent dwelling are shown according to the type of property. Accidental includes fires where the cause was not known or unspecified.

	2011		2012		2013	
	Q1	Total	Q1	Total	Q1	Total
Accidental Dwelling Fires	20	20	29	29	22	22
East Berwickshire Ward	4	4	2	2	1	1
Galashiels and District Ward	3	3	5	5	5	5
Hawick and Denholm Ward	1	1	3	3	1	1
Hawick and Hermitage Ward	2	2	2	2	1	1
Jedburgh and District Ward	1	1	3	3	1	1
Kelso and District Ward	2	2	2	2	4	4
Leaderdale and Melrose Ward	3	3	3	3	0	0
Mid Berwickshire Ward	1	1	3	3	4	4
Selkirkshire Ward	0	0	1	1	1	1
Tweeddale East Ward	0	0	3	3	2	2
Tweeddale West Ward	3	3	2	2	2	2

Chief Fire Officer Association (Scotland) Community Fire Safety Assessment 2010 (CFSA) applies a societal cost of £25,500 per incident.

The Fire and Rescue Service attended twenty-two Accidental Dwelling fires during this reporting period. This was a decrease of nine in the corresponding period of last year. Whilst the majority of the wards show a downward trend there has been a slight increase in dwelling fires in the Kelso and Mid Berwickshire wards.

Action:

The Scottish Fire and Rescue Service continue to analyse data from accidental dwelling fires in an effort to target our resources more effectively and consequently reduce fires in the home. We also utilise our Community Safety Engagement Toolkit to focus our resources on those most vulnerable from fire.

The Scottish Fire and Rescue Service conduct a Post Domestic Incident Response following all domestic dwelling fires. This involves fire crews offering reassurance and fire safety advice to all households within the vicinity of the incident immediately or soon after the incident.

The Fire and Rescue Service are working closely with the Registered Social Landlords within the Scottish Borders to generate Home Safety visits particularly amongst vulnerable groups living in our communities.

Fire Fatalities as a direct result of Accidental Dwelling Fires

Definition: A person whose death is attributed to a fire is counted as a fatality even if the death occurred weeks or months later.

	2011		2012		2013	
	Q1	Total	Q1	Total	Q1	Total
Fire Fatalities From Accidental Dwelling Fires	0	0	0	0	0	0
East Berwickshire Ward	0	0	0	0	0	0
Galashiels and District Ward	0	0	0	0	0	0
Hawick and Denholm Ward	0	0	0	0	0	0
Hawick and Hermitage Ward	0	0	0	0	0	0
Jedburgh and District Ward	0	0	0	0	0	0
Kelso and District Ward	0	0	0	0	0	0
Leaderdale and Melrose Ward	0	0	0	0	0	0
Mid Berwickshire Ward	0	0	0	0	0	0
Selkirkshire Ward	0	0	0	0	0	0
Tweeddale East Ward	0	0	0	0	0	0
Tweeddale West Ward	0	0	0	0	0	0

Economic cost of fire (Department of Communities and Local Government) model attributes a cost of £1,546,688 per fatality.

Fire Fatalities

There were no fatalities as a result of accidental dwelling fires in the Scottish Borders during this reporting period.

Non-Fatal Fire Casualties as a result of Accidental Dwelling Fires

Definition: Total number of non-fatal casualties, injured as a direct result of a fire attended by the service. Does not include injuries to fire service personnel.

	2011		2012		2013	
	Q1	Total	Q1	Total	Q1	Total
Non-Fatal Fire Casualties excl. precautionary check-ups	1	1	5	5	1	1
East Berwickshire Ward	0	0	0	0	0	0
Galashiels and District Ward	0	0	0	0	0	0
Hawick and Denholm Ward	0	0	0	0	0	0
Hawick and Hermitage Ward	0	0	1	1	0	0
Jedburgh and District Ward	0	0	1	1	0	0
Kelso and District Ward	0	0	0	0	0	0
Leaderdale and Melrose Ward	1	1	1	1	0	0
Mid Berwickshire Ward	0	0	1	1	1	1
Selkirkshire Ward	0	0	0	0	0	0
Tweeddale East Ward	0	0	1	1	0	0
Tweeddale West Ward	0	0	0	0	0	0

Costs attributed are: Burns injury - £174,354 - Smoke/fumes injury - £44,019 - Precautionary check-up /other - £574 (source: DCLG)

Fire Casualties

There was only one casualty from dwelling fires during this reporting period and this was the result of a kitchen fire in the Mid Berwickshire ward.

OBJECTIVE 4: TO REDUCE THE OCCURRENCE OF OTHER PRIMARY FIRES AND RESULTING DEATH AND INJURY

Other Primary Fires

Definition: These are fires in Buildings, Caravans, Vehicles, Outdoor storage, Agricultural premises or post boxes, amongst other property types, or any fire involving casualties, rescues, or fires attended by five or more appliances. Excludes accidental dwelling fires.

	2011		2012		2013	
	Q1	Total	Q1	Total	Q1	Total
Other Primary Fires Excluding Accidental Dwellings	49	49	28	28	29	29
East Berwickshire Ward	10	10	1	1	4	4
Galashiels and District Ward	6	6	1	1	2	2
Hawick and Denholm Ward	2	2	3	3	2	2
Hawick and Hermitage Ward	2	2	1	1	2	2
Jedburgh and District Ward	8	8	5	5	2	2
Kelso and District Ward	1	1	0	0	4	4
Leaderdale and Melrose Ward	4	4	2	2	5	5
Mid Berwickshire Ward	6	6	3	3	3	3
Selkirkshire Ward	4	4	3	3	2	2
Tweeddale East Ward	3	3	3	3	1	1
Tweeddale West Ward	3	3	6	6	2	2

There were twenty-nine fires within this category during the reporting period. Although this is a slight increase compared to the corresponding period of last year there was a significant increase in the East Berwickshire and Leaderdale / Melrose wards.

Action:

All fires occurring in premises which fall under the Fire (Safety) Scotland Regulations 2006 receive an After the Fire Audit from a Fire and Rescue Service Fire Safety Enforcement Officer.

Deaths and Injuries from Other Primary Fires

	2011		2012		2013	
	Q1	Total	Q1	Total	Q1	Total
Deaths & Injuries From Other Primary Fires	8	8	0	0	0	0
Fatality	2	2	0	0	0	0
Injured (inc rescue with injury)	6	6	0	0	0	0

There were no reported fire fatalities or injuries resulting from Other Primary Fires during this reporting period.

OBJECTIVE 5: TO REDUCE THE OCCURRENCE OF UNWANTED FIRE SIGNALS THE ASSOCIATED DISRUPTION

Unwanted Fire Signals

Definition: Where the FRS attends a location believing there to be a fire incident, but on arrival discovers that no such incident exists, or existed.

	2011		2012		2013	
	Q1	Total	Q1	Total	Q1	Total
Unwanted Fire Signals	149	149	137	137	160	160
East Berwickshire Ward	7	7	9	9	5	5
Galashiels and District Ward	30	30	16	16	29	29
Hawick and Denholm Ward	7	7	10	10	17	17
Hawick and Hermitage Ward	14	14	13	13	14	14
Jedburgh and District Ward	7	7	3	3	9	9
Kelso and District Ward	5	5	5	5	7	7
Leaderdale and Melrose Ward	33	33	17	17	24	24
Mid Berwickshire Ward	3	3	3	3	4	4
Selkirkshire Ward	12	12	25	25	18	18
Tweeddale East Ward	8	8	11	11	11	11
Tweeddale West Ward	23	23	25	25	22	22

Societal costs are given at £848 per incident as per DCLG

There were one hundred and sixty Unwanted Fire Signals during this reporting period, this an increase of twenty-three compared to the same period during 2012-13, with significant increases shown in the Hawick and Denholm, Galashiels and Leaderdale/Melrose wards.

Action:

The Fire and Rescue Service will continue work with the Federation of Small Businesses and individual occupiers of premises where there are repeat unwanted fire signals in an attempt to reduce the unnecessary disruption this type of incident can cause.

Complaints against FRS Staff

There were no recorded incidents of complaints against LBFRS within the Scottish Borders during this reporting period.

Analysis of Audit Activity

District : [Borders](#)

Period : 1 April to 30 June 2013

FSEC Relative Risk Profile of Area premises as AT CLOSE OF REPORTING PERIOD.													
FSEC	Premises type	Number of premises in Area as of 31 March 2012	Number of premises in Area targeted for Planned Audit 2012_13	Number Targeted Planned Audits conducted in reporting period	Number Planned Audits conducted in reporting period	Number of Premises status changes	Cumulative Planned Audits 1st April Year-to-Date	Percentage of targeted Planned Audits 1st April Year to Date	Well Below Average (relative risk less than or equal to 3)	Below Average (relative risk greater than 3 and less than or equal to 4)	Average (relative risk is greater than 4 and less than or equal to 5)	Above Average (relative risk greater than 5 abd less than or equal to 6)	Well Above Average (relative risk greater than 6)
A	Hospital	21	21	5	5		5	23.8%			6	14	1
B	Care home	40	39	2	2		2	5.1%		3	16	21	
C	Houses of multiple occupation (HMO), Tenement	131	2	2	2	3	2			96	30	5	
D	Dwellings	23								2	21		
E	Hostel	29	3							8	18	3	
F	Hotels	185	28	8	8		8	28.6%		17	144	24	
G	House converted to Flat	1									1		
H	Other sleeping accommodation	482	3	6	6		6		2	76	400	4	
J	Further education	13		5	5		5		4	8	1		
K	Public building	75	1	1	1		1	100.0%	45	21	9		
L	Licensed premises	323	1	5	5		5		100	168	54	1	
M	Schools	205							75	126	4		
N	Shops	820	6	2	2		2	33.3%	12	461	346	1	
P	Other premises open to public	421		2	2		2		192	216	13		
R	Factories or warehouse	212		1	1		1		188	23	1		
S	Offices	457		2	2		2		378	79			
T	Other workplace	2,312	1						1,951	357	4		
	Total	5,750	105	18	41	3	41	20.0%	2,947	1,661	1,068	73	1

Community Engagement

Home Safety Visit Programme

The Scottish Fire and Rescue Service utilise a Community Safety Engagement Toolkit to assist in identifying those most at risk from fire within our communities. Through a referral / self-referral process households will be given a risk rating following the completion of a focussed questionnaire. Households with high-risk ratings and those referred by our partner agencies will be given priority for a home fire safety visit.

Definitions:

Full HFSV including advice and alarm installations

The FRS must have entered the Householder premises to make a full home fire safety visit where during this visit or a follow up visit to the premises a smoke or heat alarm was installed.

	Low	Medium	High	Total
Full HFSV inc. advice and alarm installation	93	200	115	408

The Home Safety Visit programme continues to reduce risk in the community by making people safer in their homes. 77% of Home Safety Visits completed during this reporting period were in dwellings consider to be medium to high risk of having an Accidental Dwelling fire.

Community Engagement

QUARTER 1 2013: 1st April – 30th June

ACTIVITY	SCOTTISH BORDERS
Enhanced Home Safety Visits (No. of households/occupiers visited)	21
Primary Schools Education Programme (No. of Targeted Schools)	1
Primary Schools Education Programme (No. of Pupils)	190
Firesharp (No. of sessions delivered)	8
Firesharp (No. of Pupils)	241
Nursery Visits	4
Youth Programmes (Cooldown Crew - No. of Programmes)	N/A
Youth Programmes (Cooldown Crew - No. of youths attending)	N/A
Youth Programmes (Phoenix - No. of Programmes)	N/A
Youth Programmes (Phoenix - No. of youths attending)	N/A
Road Safety Education (No. of Programmes)	
Road Safety Education (number of pupils)	
Firesetters Intervention Programme (No. of sessions with youths)	1
The Risk Factory: number of visiting pupils (not Scottish Borders)	N/A
Crucial Crew: number of pupils involved (Scottish Borders Only)	
Community Safety Talks / Attendance at Community Events	58
Museum of Fire (No. of Visiting Groups)	N/A
Museum of Fire (No. of Visitors)	N/A
Fire Safety Inspections (CGA) in Tenement Stairs	3